

#### **Website FAQs**

#### Tell me more about Mahindra First Choice Wheels?

Mahindra First Choice Wheels is India's preferred used car mart and is the only organized multi-brand player in the country, with 375+ outlets in 210 + cities. When you get the Mahindra First Choice Wheels advantage, you will enjoy a high quality and hassle-free buying and selling experience. Our stringent and rigorous quality check processes are designed to ensure that even a second hand car can fulfils your first class dreams.

- Do I have to register for buying or selling a used car at Mahindrafirstchoice.com?
   No, you do not need to register on mahindrafirstchoice.com. You can buy or sell a pre-owned car simply by visiting the respective sections on our website. However, out registered users do enjoy benefits such as updates on new cars that are added in our stock, products, different offers available, and more.
- Do I need to register separately as a buyer and a seller?
   No. Individual buyers and sellers can use the same login ID for both.

#### What if I forget my user ID?

If you forget your user ID, all you have to do is write to us at <a href="mailto:help.mfcw@mahindra.com">help.mfcw@mahindra.com</a> with your contact details and we will assist you in retrieving it.

# What if I forget my password?

If you can't remember your password, click the 'Forgot Password' link in the login form. It will ask you to enter the email ID you used at the time of registration. Your new password will then be sent to that email ID.

# How do I update my account information?

To update your account information, follow the steps below:

- Log into your account
- Go to the Members section
- Click on Home
- Click Edit Profile

# What if I don't have an email address?

You do need an email address to register with us. Signing up for an email address is quick, easy and free. Emails are a great way for us to send you updates and information on our special offers on a regular basis.

#### • Which areas do Mahindra First Choice Wheels serve?

Mahindra First Choice Wheels currently has 125 stores across 210 + cities, with plans to expand to 300 outlets by 2015. Check the "Store Locator" section on our website for more details.